



# ROCKWOOD WATER LINES

THE ROCKWOOD WATER PEOPLE'S UTILITY DISTRICT 2022 **NEWSLETTER** ISSUE 3

## Updated Fees—Starting July 1

This fiscal year (Starting July 1) water rates go up by an average of 4.1% for customers. The new bimonthly fixed charge for a 5/8 meter 8i78is \$27.38 (up from \$26.00) and the unit rate is \$3.20 (up from \$3.10). On average, this results in an increase of \$1.30 per month, or \$2.61 for the bimonthly bill.

We understand these increased fees may be difficult for customers. We are committed to offering flexible payment arrangements and assistance for bills. If you are interested in learning about your options, please call us at 503.665.4179 or email us at [customerservice@rwpud.org](mailto:customerservice@rwpud.org) to work out a plan BEFORE your bill is due or late fees accrue.

*The rate adjustment and new fiscal year budget were passed during the June 22, 2022 Board of Directors meeting. To view the budget & fee information please visit: [rwpud.org/rates/](http://rwpud.org/rates/)*

## New Bill Pay System

Our new online billing system, Tyler Technologies, is now live and we are no longer using Point and Pay. With this new system you have access to:

- Online Bill Pay using a checking account or a credit/debit card
- Billing History Information
- Setting up automatic payments using a checking account or a credit/debit card
- Message Customer Service about Issue
- All Account Details

You will see a new bill format with a new account number. The new Online Payment portal will allow you to register and view your account using your new Rockwood Water account number. Accounts with previously-approved automatic payments will continue with no interruptions.

Learn more at: [rwpud.org/customer-service/billing-information/](http://rwpud.org/customer-service/billing-information/)

## Board of Directors Elections



Sub-Districts 2 & 5 will both have elections for members to serve as Board of Directors for Rockwood Water People's Utility District. Interested candidates can begin to file for the open positions on July 21, 2022. The filing deadline is Aug. 30, 2022. Please visit our website for a map of sub-districts and visit [multco.us/elections](http://multco.us/elections) for further information about voting and candidate information.

## Rockwood Water is Hiring



We are currently recruiting for open positions that are both full time and temporary. If you are interested in a career in water than we want to hear from you!

Rockwood Water offers competitive pay and a comprehensive benefits package.

Learn more about the positions here:  
[rwpud.org/employment](http://rwpud.org/employment)

## Lead & Copper Program

We are currently recruiting homes to participate in our Lead and Copper program. If you own a single-family residence in the district that contains copper pipes with lead solder constructed before 1985, we're interested in speaking with you before September 1st, 2022. Not sure if your home qualifies? We can assist with accurately identifying if you have copper with lead solder. Give us a call at 971-563-9461 to learn more.

## Summer is here—Use these Water Saving Tips!

- Sign up for the Weekly Watering Number to receive a weekly text or email from the Regional Water Providers Consortium at [regionalh2o/weekly-watering-number](mailto:regionalh2o/weekly-watering-number) or visit our website at [rwpud.org](http://rwpud.org).
- Play zone defense: When planting, assign areas of your landscape different hydrozones depending on sun/shade exposure, soil and plant types, and type of sprinklers.
- Water early in the morning (before 10 a.m.) or later in the evening (after 6 p.m.) when temperatures are cooler and evaporation is minimized.

## Water Quality Report 2022

The District's 2022 Water Quality Report is now available! To view the report online visit: [rwpud.org/water-quality-report-2022/](http://rwpud.org/water-quality-report-2022/). To request a printed copy of the report in the mail, please email [nclark@rwpud.org](mailto:nclark@rwpud.org) or call us at 503-665-4179.

## Groundwater Development Update



Cascade Reservoir #2, taken on June 30,

### Cascade Well 8, 311 NE 141st,

Rockwood has contracted with Schneider Water Services to complete the well testing and sediment clean out for well #8 on NE 141st street. This work started in July and will take place through October.

### Package 1 - NE 202nd Avenue, 19601 NE Halsey Street, and Surrounding Area

The contractor has poured the last of 21 concrete wall sections for Cascade Reservoir 2 (CR2). The contractor will complete Cascade Well 7 (CW7) and 36" groundwater transmission mains in September.

### Upcoming Projects:

**Package 2a:** Design for a transmission main to move water to and from the 141st Pump Station (PS) will begin soon.

**Package 2b:** Design has begun for a 36" transmission mains from the District office location to approximately 202nd & Division, to supply finished groundwater to the District's Bella Vista reservoir and Gresham's Ground Butte reservoir. City of Gresham managed project.

**Package 3:** Cascade Well 8, NE 141st design for a 4 million gallon per day (MGD) treatment facility, reservoir upgrade and new wellhouse construction will begin in August. Consultants submitted a land-use application in anticipation of the designs.

**Package 4:** Request for Proposals for designs for Package 4, the treatment and pumping systems at the Cascade site, District Headquarters on Halsey are due July 7th. Package 4 is a 25-30 MGD treatment facility and PS upgrade. Design will begin in 2022, construction will begin in 2023.

**Package 5:** Drilling for a production well (CW6), near Stark and NE 223rd Ave, will begin soon and be completed by the end of 2022. Design for a wellhouse and treatment facility will begin in 2023. City of Gresham managed project.

**Package 6:** Kirk Park (CW9) wellhouse and transmission main draft design is about 40% complete and will be finalized by the end of 2022. Construction will take place in 2023. City of Gresham managed project.