



Rockwood Water
People's Utility District

ROCKWOOD WATERLINES

QUARTER 3 - 2026

RATES AND FEE CHANGES

As part of the annual budget and rate-setting process, the Board and Budget Committee approved the Fiscal Year 2026/2027 (July 1, 2026–June 30, 2027) budget which included a **rate increase of 4%** at the June Board meeting.

The approved rate increase went into effect on July 1, 2026.

FOR MORE DETAILS AND RATE INFORMATION: [RWPUD.ORG/RATES/](https://rwpud.org/rates/)

BOARD OF DIRECTORS ELECTIONS

Sub-Districts 2, 4 & 5 (see map below) will all have elections for members to serve as Board of Directors for Rockwood Water People's Utility District. The filing deadline is Aug. 18, 2026 for elected incumbent candidates and Aug. 25, 2026 for non-incumbent (new). The election will take place on November 3, 2026.

FOR FURTHER INFORMATION ABOUT THE ELECTION VISIT: [MULTCO.US/ELECTIONS](https://multco.us/elections)

TO VIEW A SUBDISTRICT MAP VISIT: [RWPUD.ORG/BOARD-OF-DIRECTORS/](https://rwpud.org/board-of-directors/)

2026 WATER QUALITY REPORT - NOW AVAILABLE



The Water Quality Report, also called the Consumer Confidence Report, is now available!

How to get a copy of the report:

- View on our website at: rwpud.org/ccr2026
- Pick up printed copies in English or Spanish at the District office (19601 NE Halsey) during open business hours
- Request a printed copy to be mailed to you by calling 971.563.9503
- Scan the QR Code:





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WATER METER CHANGE OUTS - WHAT TO EXPECT

In July 2024, The District launched a multi-year project to replace and upgrade more than 13,000 water meters. We are proud to announce that over 5,000 meters have been installed to date so far! These upgraded meters are a key component for the implementation of an Automated Meter Infrastructure (AMI). AMI enables Rockwood Water staff to remotely read water meters. This project is expected to be completed Summer of 2028.

Benefits to AMI include:

- Improve efficiency of meter reading by eliminating errors and re-reads
- Provide useful information to our billing staff that can be used to better serve our customers
- Fuel cost savings due to fewer staff trips to read meters
- Customer leak detection and leak alerts
- Reduce the need to estimate bills due to inclement weather

Meter upgrades will be performed by clearly identifiable Rockwood Water District employees. Employees will attempt to contact someone at each home, as meter upgrades require an interruption of water service, typically not more than 30 minutes.

If we are unable to reach you between the hours of 7am-5pm Monday -Thursday, a door hanger will be left at your door indicating the date of the meter replacement.

Upon completion, staff will attempt to flush water through an accessible hose bib at the front of the property to verify meter operation and remove air from the plumbing. If there is not an accessible hose bib, you may experience a small amount of air in your plumbing until it has been relieved through normal use. We advise that you run the cold water on your bathtub faucet to remove air out of your system.

LEARN MORE: [RWPUD.ORG/AMI/](https://rwpud.org/ami/)

PAYMENT ASSISTANCE PROGRAM

Rockwood Water's financial assistance program for qualifying customers is a one-time crisis assistance payment of \$150 or a bi-monthly discount of \$25 on water bills for one year (six bills). To get started visit rwpud.org/payment-assistance/ or pick up an application in person at our District offices, 19601 NE Halsey St.



CONSERVATION KITS

Need help increasing your home's water efficiency? Rockwood Water offers FREE indoor and outdoor conservation kits to customers, kits include:

- Leak Detection Dye Tablets
- Conservation Shower Head
- Garden Hose Timer & Repair Kit
- & More!

We also offer a Toilet Rebate Program! Stop by our office to learn about Rockwood's conservation programs or email Government Affairs Coordinator, Nyla Clark at nclark@rwpud.org.