



Rockwood Water
People's Utility District

ROCKWOOD WATERLINES

QUARTER 1 - 2026

CASCADE GROUNDWATER ALLIANCE - PROJECT COMPLETE THIS YEAR

Our groundwater comes from the deep, naturally protected Sand and Gravel Aquifer. It's a year-round source of safe, reliable, high-quality drinking water used by Rockwood, Gresham, and other local communities.

Your water system is expanding

Starting in late fall 2025, Gresham and Rockwood started delivering groundwater from the new Cascade Groundwater Alliance facilities with the goal of 100 percent groundwater by June 2026. These earthquake resilient facilities will

deliver 30 million gallons of safe, high-quality water a day for our communities. Some customers may notice slight differences in their water initially.

Our Water. Our Future.

Water at the tap will be 100 percent groundwater in June 2026. Your water will be continually tested and monitored before, during, and after the transition and will continue to be safe to drink all day, every day.

BENEFITS TO YOU:



BEST VALUE



WATER QUALITY



EMERGENCY
PREPAREDNESS



LOCAL OWNERSHIP

- **High-quality, safe** groundwater year-round.
- **Locally owned, controlled and operated** for customers in East Multnomah County.
- Shared ownership, costs and resources mean **long term stable and predictable costs** for Gresham and Rockwood customers.
- **Modern water treatment facilities** with capacity to expand builds resilience and prepares us for current and future water needs.

LEARN MORE:

rwpud.org/cascade-groundwater-alliance/

GET INVOLVED AT ROCKWOOD WATER PUD

Rockwood Water Budget Committee has vacant positions for interested applicants.

Each year Rockwood Water puts together an annual budget with help and consideration from our volunteer, Budget Committee. Budget meetings are in April and June with a potential second meeting in April if needed. **Applications are available at the District office, (19601 NE Halsey Street) or on our website home page at rwpud.org.**



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PAYMENT ASSISTANCE

Rockwood Water's financial assistance program for qualifying customers is a once per year assistance payment of \$150 or a bi-monthly discount of \$25 on water bills for one year (six bills).

To get started visit rwpud.org/payment-assistance/ or pick up an application in person at our District office, 19601 NE Halsey St.

WATER FLUSHING PROGRAM

The District's annual Water Main Flushing Program has begun! It is important to flush the system to remove sediment from water mains throughout the District's system. The Water Flushing Program is part of the District's on-going water quality and system maintenance work.

For updated information on flushing, including a map of flushing sites visit rwpud.org/water-quality/water-flushing-program/.



SPRING IS COMING - IS YOUR SYSTEM READY?

Spring is just around the corner, it's important (& *required*) to have properly functioning and annually tested backflow protection installed on all underground irrigation systems. If you are unsure if yours is in compliance, please contact our staff for guidance on Oregon Health Authority administrative rules and Rockwood Water PUD policy. **Contact our Backflow Department via phone at 503-674-4510 or via email at backflow@rwpud.org.**

More information regarding backflow protection, specification requirements and a FAQ can be found on our website www.rwpud.org/backflow/.

CONSERVATION TIPS: PREPARING FOR FREEZING WEATHER

- Insulate hot and cold pipes that are in unheated areas in your home such as the garage, crawl space, or attic. Cover foundation vents with foam blocks, thickly folded newspaper, or cardboard.
- Keep your home at a temperature of at least 55°, even when you're not a home. You can open cabinets to let warm air reach your plumbing too.
- During freezing weather, keep your faucets on at a steady trickle to keep water moving through your pipes.
- Teach your whole family (even kids!) where your emergency water shut-off valve is located and how to use it. This is key in case a frozen pipe bursts in your home. Learn where shut-off valves are typically located, what they look like, and how to turn off your water here: <https://www.regionalh2o.org/emergency-preparedness/emergency-water-shut>.
- Know who to call! Have RWPUD's number on hand 503-665-4179 and, if you rent, your property manager's after-hours emergency number.