

# ROCKWOOD WATER LINES

THE ROCKWOOD WATER PEOPLE'S UTILITY DISTRICT 2019 **NEWSLETTER** ISSUE 3

## Upcoming Project

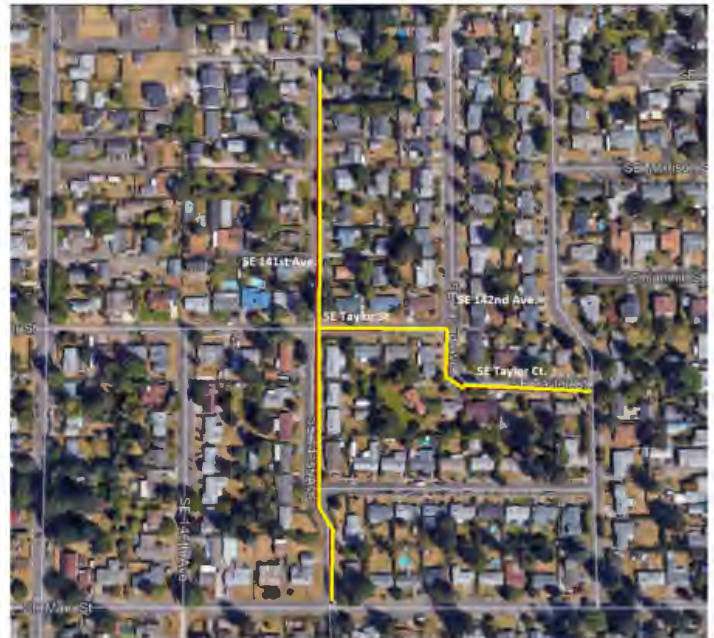
The District will be replacing the waterlines along 141st Avenue, Taylor Street, and Taylor Court beginning July 29th. Construction is expected to last 4 months.

### PROJECT BENEFITS

- The existing 4" waterlines are aging and will be replaced with new 6" ductile iron waterlines.
- The new waterlines will improve the water flow capacity and eliminate leaks we've had in this area.
- New service lines, water meters, and meter boxes will be installed by the District at no cost to customers.

### PROJECT IMPACTS

- Scheduled shutdowns to make the final connections and any unforeseen repairs.
- Connection to the new water service will take less than 30 minutes. You will be notified prior to the disconnection of your old service.
- Traffic and parking impacts are expected in the immediate work area.
- Our equipment will be left in the area overnight for efficiency. This will impact street parking, but will not block driveways.
- Usage of cones and signage to control traffic per the approved traffic control plan.
- Pavement restoration will be performed at the end of the project, but each Friday, the trench line will be temporarily patched.



## Moody's Upgrades the District's Credit Rating

The District recently underwent a credit opinion by Moody's Investors Services to determine credit worthiness and future bond rating. The District is pleased to announce, based on its exceptional management by the Board and staff, that Rockwood Water People's Utility District's credit rating has been upgraded by Moody's from an A1 to an Aa3 rating. Bonds issued on the District's behalf will be judged to be of high quality and subject to low credit risk. Such an increase in rating represents a 0.5% – 1% reduction in borrowing interest, which will result in a better bond rate that will provide the District and its customers significant savings in the future. The prudent financial direction by the Board, adoption and implementation of strategic financial management policies, and the tireless oversight of revenues and expenditures have provided this good news to the District and its customers.

ANNUAL WATER  
QUALITY  
REPORT  
WATER TESTING PERFORMED IN 2018

## Consumer Confidence Report Available

Our annual Water Quality Report is available for you to view or print at [www.rwpud.org/ccr.2018.pdf](http://www.rwpud.org/ccr.2018.pdf). This report provides information about the District's drinking water.

If you would like to receive a copy in the mail or if you have any questions about the report, please call us at 503.665.4179.

## Ways You Can Save Water This Summer



- ◆ Play zone defense: When planting, assign areas of your landscape different hydrozones depending on sun/shade exposure, soil and plant types, and type of sprinklers.
  - ◇ Adjust your irrigation system or watering schedule based on your zones' needs.
  - ◇ Avoid overwatering some areas and under-watering others.
- ◆ If your home doesn't have a sprinkler system, there are steps you can take for a healthy lawn and garden with less water this summer:
  - ◇ Step on it: Grass doesn't always need water just because it's hot out. Step on the lawn, and if the grass springs back, it doesn't need water.
  - ◇ Leave it long: Raise your lawn mower blade. Longer grass promotes deeper root growth, resulting in a more drought-resistant lawn, reduced evaporation, and fewer weeds.
  - ◇ Give your hose a break: Sweep driveways, sidewalks, and steps rather than hosing them off.
  - ◇ Don't forget to check for leaks at your spigot connection and tighten as necessary.
- ◆ Sign up for the Weekly Watering Number to receive a weekly text or email from the Regional Water Providers Consortium at [regionalh2o/weekly-watering-number](https://www.regionalh2o.com/weekly-watering-number) or visit our website at [rwpud.org](https://www.rwpud.org).

## Billing Changes for Our Customers Who Receive Water Bills Via Email (Ebills)

The sender (or from) email address for our ebill customers has changed from:

Previous Email Address: [CustomerService@rwpud.org](mailto:CustomerService@rwpud.org)

New Email Address: [RockwoodWaterPUD-eBill@cci400mail.com](mailto:RockwoodWaterPUD-eBill@cci400mail.com)

Reply Email address will remain the same: [CustomerService@rwpud.org](mailto:CustomerService@rwpud.org)

We made this change to meet the higher standards required by spam filters and email service providers that regulate spam emails for their customers. Thank you, and if you have any questions or concerns, please contact our Customer Service Department at 503.665.4179 or [customerservice@rwpud.org](mailto:customerservice@rwpud.org).



## Upcoming Events

- **August is National Water Quality Month**, which means it's the perfect time to educate ourselves on where our water comes from and how we can preserve it.



- **September is National Preparedness Month** which encourages and reminds us to be prepared for disasters or emergencies in our homes, businesses, and communities. Start your emergency water supply with one gallon of water per person, per day, for two weeks (14 gallons per person).
- **October is National Lead Poisoning Prevention Week** raising awareness about lead poisoning.

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