

# ROCKWOOD WATER LINES

THE ROCKWOOD WATER PEOPLE'S UTILITY DISTRICT 2019 **NEWSLETTER** ISSUE 2

## Billing Changes for Our Customers Who Receive Water Bills Via Email (Ebills)

Starting Monday, March 4, 2019 there was a change in the sender (or from) email address for our eBill customers. Following is the Email address change:

Previous Email Address: [CustomerService@rwpud.org](mailto:CustomerService@rwpud.org)

New Email Address: [RockwoodWaterPUD-eBill@cci400mail.com](mailto:RockwoodWaterPUD-eBill@cci400mail.com)

Reply Email address will remain the same:

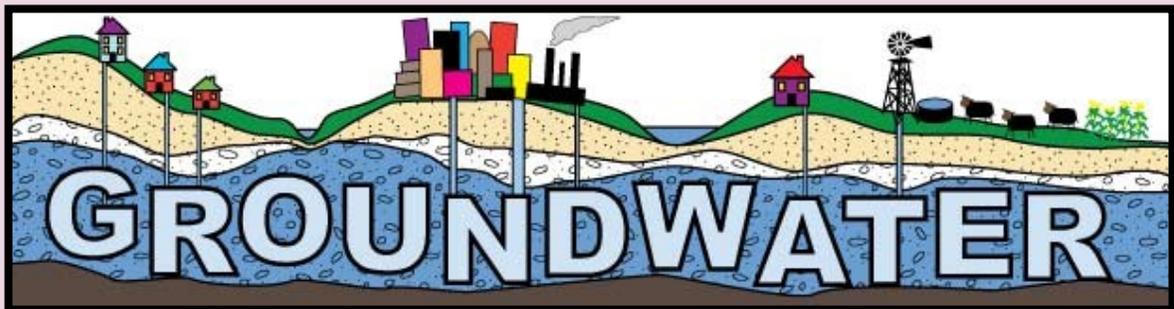
[CustomerService@rwpud.org](mailto:CustomerService@rwpud.org)



We made this change to meet the higher standards required by Spam Filters and Email Service Providers that regulate Spam emails for their customers. Thank you, and if you have any questions or concerns, please contact our Customer Service Department at 503-665-4179 or [customerservice@rwpud.org](mailto:customerservice@rwpud.org).

## Groundwater Development

Rockwood Water District's drinking water is purchased primarily from Portland through a 20-year wholesale water purchasing contract. The current contract expires June 30, 2026. After 2026 Portland plans to greatly increase wholesale water rates to the District. To prevent large rate increases to our customers the District plans to maximize the use of our groundwater permits. Maximizing our water right permits allows the District to produce our own water at a cheaper rate than buying water from Portland. Rockwood Water's Board of Directors works hard to provide the most cost-effective water for our customers and that is our goal now and into the future.



## Be Aware When Paying Your Bill



There is an on-line bill pay website that appears to be affiliated with Rockwood Water PUD, but it is not. Doxo.com is a third-party website that allows people to pay their utility bills via their site. However, doxo.com charges extra fees, and we cannot control when your payment is received, possibly resulting in a late payment or even disconnection due to non-payment. To make sure you're paying us directly, visit our website, [www.rwpud.org](http://www.rwpud.org).



## Upcoming Events

July is Smart Irrigation Month - Smart Irrigation Month is an Irrigation Association initiative to promote the social, economic, and environmental benefits of efficient irrigation technologies, products and services in landscape, turf and agricultural irrigation.

August is National Water Quality Month - National Water Quality Month is a campaign to bring awareness to the importance of water and to remind us to appreciate and protect our water resources.

August 25 - 30, 2019 - World Water Week - Experts, practitioners, decision-makers, business innovators, and young professionals from a range of sectors and countries go to Stockholm to network, exchange ideas, foster new thinking, and develop solutions to the most pressing water-related challenges of today. This year's theme is "Water for society - including all."

September is National Preparedness Month - Plan and know what to do during an emergency. Get your emergency kit together.

## National Night Out Park Events in August

National Night Out is an annual community-building campaign that provides a great opportunity to bring neighbors together. Several neighborhood associations in the District hold events the first and second weeks in August. So far, the District has been asked to participate in two events. They are:

Friday, August 2, 2019 from 5pm to 8pm Centennial Neighborhood Association will host the 6th Annual Rosewood Night Out at the Rosewood Initiative

Tuesday, August 6, 2019 - 6pm to 8pm - North Gresham Neighborhood Association will host the National Night Out at Kirk Park

Check with your local neighborhood association to see if they might be hosting any events near you.

East Portland information: <https://www.eastportland.org>

City of Gresham information: <https://greshamoregon.gov/Neighborhood-Associations>



## Spruce Up Your Sprinkler System



**Inspect** sprinkler heads.

A broken one can waste **25,000** gallons of water in six months!

**Connect**

hoses and pipes well. A leak as small as the tip of a pen can waste **6,300** gallons of water per month!

**Select** a WaterSense® labeled irrigation controller and water smarter.

**Direct**

spray on landscapes, not pavement!



#SprinklerSpruceUp