

ROCKWOOD WATER LINES

THE ROCKWOOD WATER PEOPLE'S UTILITY DISTRICT **NEWSLETTER**
2017 ISSUE 4

COLD WEATHER CHECKLIST

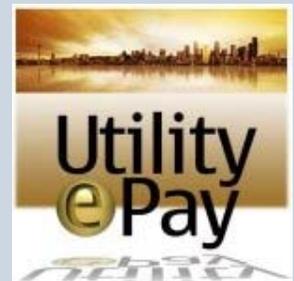
Here is a checklist to help you protect your water pipes for the winter months:

- * Know where the main shut-off valve for your plumbing is located and how to turn it off. It may be near the water heater, near an outside hose bib, inside the garage, in the basement or crawl space, or near the water meter. Go to www.regionalh2o.org/how-shut-your-water-emergency to view how to shut off your main valve.
- * Help eliminate drafts by closing and insulating vents.
- * Caulk and seal openings near your water pipes.
- * Insulate pipes.
- * Disconnect and drain garden hoses.
- * Protect outside pipes and faucets. Some homes have separate shut-off valves for outside faucets. They are usually located under the sink or in the garage. They must be drained correctly. Water in the pipe will drain to the low point. The low point will be an outside faucet or the inside shut-off valve. If the outside faucet is the low point, find the shut-off valve for it and close it. Go outside and open the faucet allowing the water to drain. After draining, turn off the faucet. If the inside shut-off valve is the low point, close the valve, open the outside faucet, place a bucket under the inside valve and open the brass plug or cap on the inside valve. Water will drain into the bucket, then tighten the plug and turn off the outside faucet.
- * Cover or insulate exterior faucets.
- * Winterize sprinkler systems, pools, and spas according to the manufacturer's recommendations.
- * If you do have a burst pipe or water emergency, call us at 503-665-4179.



DID YOU KNOW YOU CAN PAY YOUR WATER BILL ONLINE?

Just go to our website at www.rwpud.org and click on the Utility ePay icon.



You can pay by:

- Visa
- MasterCard
- American Express
- Discover
- Check

Visit our Customer Services webpage for other ways you can pay your water bill.



IS YOUR HOME PLUMBING CONTRIBUTING LEAD TO YOUR WATER?

TEST YOUR WATER FOR LEAD.

The District found elevated levels of lead in drinking water in some homes and buildings. Lead can cause serious health problems, especially for pregnant women and young children.

Find out how to protect your family. Household plumbing, paint and dust are just a few items around the house that may contain lead. Call the LeadLine at 503-988-4000 or go to www.leadline.org for a free lead-in-water test kit, blood lead level testing and lead poisoning prevention classes.

EMERGENCY WATER SUPPLY TIP

In our last newsletter we explained the types of containers you can use to store your emergency water supply. This tip explains how to sanitize your storage container.

HOW TO SANITIZE YOUR STORAGE CONTAINER

1. Wash the container and lid with dish soap and water.
2. Rinse it completely with clean water.
3. Mix 1 teaspoon of unscented liquid household chlorine bleach and one quart of water.
4. Pour the bleach water solution into your container.
5. Cover the container and shake it for 30 seconds – make sure the bleach water covers all inside surfaces of the container.
6. Pour the bleach water out of the container.
7. Air-dry your empty sanitized container.
8. Your container is ready to fill.



Get Your Kit Together!

**INCLUDE
WATER
IN YOUR EMERGENCY KIT**



**1 GALLON
PER PERSON
PER DAY —
Minimum!**

FILLING YOUR STORAGE CONTAINER WITH WATER FROM YOUR WATER PROVIDER*

1. Fill your sanitized container to the top with water.
2. Tightly close the container using the original cap. Be careful not to contaminate the cap by touching the inside of it with your fingers.
3. Label and date your container so you know when you filled it. (You should replace your water every six months.)
4. Store it in a cool, dark place.

* Water providers include Cities and other municipalities that sell treated water to their customers.

FROM WELLS OR OTHER UNTREATED SOURCES

1. Fill your sanitized container to the top with water.
2. Add unscented liquid household chlorine bleach to your water (this will ensure it will be safe to drink). You will need to add 1/8 teaspoon (8 drops or about 0.75 milliliters) of bleach for each gallon (16 cups) of water you store.
3. Tightly close the container using the original cap. Be careful not to contaminate the cap by touching the inside of it with your fingers.
4. Label and date your container so you know when you filled it. (You should replace your water every six months.)
5. Store it in a cool, dark place.

PAYMENT ASSISTANCE

The District offers bill payment assistance to qualifying low-income customers. At this time, the financial assistance is a one-time crisis assistance payment of \$132.00 **OR** a bi-monthly discount of \$22.00 on water bills for one year (six bills). To find out if you meet our Customer Assistance Program income guidelines, contact Human Solutions, Inc., 503-548-0217. Their offices are located at:

Rockwood Office: 124 NE 181st Ave.
Portland Office: 12350 SE Powell Blvd.

